



WELCOME to HURRAY EDUCATION INTERNATIONAL !

We offer the services as described in our website www.hurraturkiye.com

We are not a marketplace for teachers and pupils.

We provide services for you by means of our already existing in-house teachers with extensive experience.

Terms of Use

- ✓ This terms will form an agreement between you and us.
- ✓ You must read and agree to these terms before using our services.
- ✓ If you do not agree, you may not register and use our services.
- ✓ Your statutory or consumer rights are unaffected by these terms.
- ✓ If you are under the age of 17 you are not allowed to register.

In order to make use of the services, underage pupil must have previously been given permission from their parents or legal guardians.

In accepting these terms you are also stating that you have read our Privacy Policy and agree with its content.

All questions, enquiries or complaints should be sent by email to info@hurraturkiye.com

Description of the Services

By means of our website, Hurray Education International makes available the access and use of a technological platform designed to provide online Turkish and other language classes for pupil ages 4-12 years old by giving them the chance to practice using the language in a conversational, immersion basis one-on-one with a native speaking teacher.

HURRAY EDUCATION INTERNATIONAL LTD
Unit 2, 8 Argall Avenue, Leyton, London, United Kingdom, E10 7QE
Company Number 13778047



Duration of Each Session

20 minutes long for pupil ages 4-7 years old

20 minutes long for pupil ages 8-12 years old

Registration

In order to be able to use our services, the parent or the legal guardian must register into our platform and sign, on behalf of the pupil, an agreement with us after which you will be given an access to an account in our platform.

You can use our services, create, activate and manage the linked to our agreement. You can also create a separate account for a second pupil. an

Prices and Payments

Subscription packages and associated prices are described in our website.

All payments will be made in the manner chosen by you following the receipt by you of an invoice issued by us.

We accept payments via credit or debit card payment, check, or purchase order. All electronic payments are processed by Stripe.

Cancellation of Subscription

We provide you with a refund if you are not satisfied with our services. Please contact us within 14-days from the date you activated subscription and we will fully refund any amounts paid to us by you.

Our efforts providing the services are front-loaded and for that reason, in the event of cancellation after 14-days, we will refund the total amount paid to us by you after deducting the amount for the completed sessions (including no-shows) and an additional 10% cancellation charge.



Postponement

If the pupil is not able to attend a class at the scheduled time, please provide us with at least 24 hour notice.

If fail to reschedule such session with 24 hour notice, the pupil will be deemed as “no-show” for this session. Each no-show will result in deduction of one class fee from the total classes purchased unless we agree on a rescheduling.

Hurray Education International will use its best efforts in assisting the pupil for recovery of sessions, if requested.

Ownership and Intellectual Property Rights

All intellectual property rights in the website, its underlying software and technology and the services made available through the website belong to and vest in us, or are licensed to us.

Use of Content Provided by Users

In using website or our services, you will produce certain “user materials” (including broadcasting of your image and data or that of the pupil under your care). In all cases, we only utilize these “user materials” with the purpose of supervising and optimizing the general quality control of the services, improvement of the teaching method and safety of the pupil and to provide examples, for future references, our own advertisements and to feed our features.

Privacy Policy

Please see our Privacy Policy to understand what information we collect, how we collect it and what we do with it. Your privacy is important to us and any personal information will be used in accordance with our Policy.

Once the pupil has entered into the online session, the system will start to record it automatically with the purpose being that of service quality control, that of guaranteeing the safety of the pupil, the use of these recordings to provide examples and information that will improve the pupils’ experience.

Upon accepting the Privacy Policy and the user (including the legal guardian, mother or father) expressly accepts the recording of all of the classes taken online by the pupil.



Liability

Except as provided under this agreement there are no other warranties, conditions or other terms and conditions, express or implied, statutory or otherwise, and all such terms and conditions are hereby excluded to the maximum extent permitted by law.

Without limiting the preceding paragraph, the personal liability of Hurray Education International in connection with your agreement, will not under any circumstances exceed the sums that you have actually paid to us by way of subscription fees.

Applicable Law and Language

These terms are governed by the laws of England. These terms are redacted in the English being the official version for the purposes of application and interpretation.

Resolution of Disputes

Any disputes or claims that arise from or that are in relation to these terms, will be resolved by the party through friendly negotiations, sending content and rationale by email to Hurray Education International at info@hurraturkiye.com. If the dispute cannot be resolved through friendly negotiation, jurisdiction rests with the courts where you are residing.

Last updated [Wed April 28 2022 00:00:00 GMT+0200]